

(DRAFT)Your, choice, your move
Haringey's new Choice Based Lettings Scheme

This booklet is a guide to:

***Home Connections – Haringey Councils new Choice Based Lettings scheme
*help you understand the new housing points system**

This booklet also has a points guide to help you work out how many points you should have – this will inform you of the types of property you can bid for.

Previously to our new choice based lettings scheme - the main option to get a permanent home with the council was to get put on the Haringey Council waiting list and wait for a home to be offered to you.

Now we are going to give you the choice to decide on the home you want to live on and where you want to live.

You do this by bidding for the property you like. You can bid in **3 ways**:

- 1. By going on to www.haringey.gov.uk/housing and clicking on the links to Home Connections. You will need to have a user ID and PIN to bid.**
- 2. Or call 020 7974 2696 – you will be taken through 7 steps with our voice recognition system.**
- 3. You can even bid by using your mobile phone.**

You can get more information on bidding by logging on to www.haringey.gov.uk/housing, sending an email to lettings@haringey.gov.uk or calling our helpline on 020 8489 1000.

Everyone on Haringey's housing register should have been sent a breakdown of their accumulated points.

If you haven't received your points or want to register in our housing list, please telephone **020 8489 1000** or pop into a customer services centre and pick up a Home Connections leaflet.

While Choice Based Lettings scheme is open to everyone on the council's housing register, the council will give priority to those of you:

- Who live in severely overcrowded properties
- Who have serious medical problems
- Are Vulnerable adults
- Older People
- Are victims of domestic violence

As long as customers have been allocated points, they can bid for a property.

The five bidders with the highest number of points will be able to visit the empty property and the bidder, with the most points, gets the property, subject to checking the details of their bid and their circumstances.

The Points

The points' scheme below covers all the categories of points available to customers.

We want to encourage you to understand your points and work out how many you should have by using our points guide – so you can have an idea of which properties you can realistically aim to bid for.

But it is only a guide - the final decision on your points total will be undertaken by the London Borough of Haringey.

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Haringey Council points guide – this will help you work out how many points you are entitled to

You can use this to have an idea about what size or type of property you can bid for with our Home Connections scheme.

If you are homeless = 100 - 350 points

Or:

- ***Homeless at home with one child = 150 points + 4 points per month***
- ***Homeless at home with two children = 200 + 4 per month***
- ***At home with one child and officially homeless = 150 points + 4 points per month***
- ***At home with two children and officially homeless = 200 + 4 per month***
- ***Using mediation, family support or foster carers to try sort out domestic problems in the family home = 50- 100 points***

Temporary Accommodation

- ***If you are currently living in temporary accommodation and waiting to be re-housed in private accommodation = 48 points per year or 4 per month***

Abuse

- If you have to move from your current residence due to domestic violence or harassment = 100 points
- Anyone who is living under a witness protection programme due to violence or harassment = 250 points

Children

- Children and young people who are unable to leave hospital due to concerns about their safety in the parental role = 400 points
- Any child on the Child Protection Register = 250 points
- Relationship breakdown that has led to a tenant needing to find new accommodation = 50 points

Overcrowding

- If you have to live in accommodation where you have to share a bathroom, WC, kitchen or living room = 20 – 30 points
- Having to share bedrooms, or where there is not enough bedrooms to accommodate everyone actually living in the household = 100 – 400 points
- On the other hand, if you have a larger property which no longer suits your needs, points will be

**awarded if you move to a smaller property = 200
– 400 points**

Health

- **Living in unsanitary conditions where you might be exposed to unclean water supply, sewage issues and/or insect or vermin infestation = 200 points**
- **If you have mental health issues, drug or alcohol dependency, a learning disability or other complex needs – we are here to support you = 150 points**

Medical

- **If you have serious/urgent medical needs = 300 points**

Waiting list

- **We want to re-house you as quickly as possible, but other circumstances might have meant that you have been longer on the waiting list than we would have = 24 points per year**
- **If major work cannot be done to your accommodation without you being moved to another property = 300**

If you have been living in care = 200 points

Or:

An ex- offender = 150 points

Write your total here:

Once you have ‘assessed’ your situation – add up your points total below.

Our Home Connections booklet will tell you in more detail about what type of property you can bid for.

FRAUD DISCLAIMER TO GO HERE